

Last update: 06-02-2025



Grand Palladium Lady Hamilton Resort & Spa

CATEGORY	5*
ADDRESS	Point Lucea. Hanover, Jamaica. W.i
TELEPHONE	+18766190000
FAX	+18766200001
E-MAIL	Info.jamaica@palladiumhotelgroup.com
WEB	Palladiumhotelgroup.com
BUILT	2007
LAST REFURBISHED	2015
TYPE OF HOTEL	Holiday Resort, Events and Conferences, Family friendly .
BOARD BASIS	All Inclusive Premium.



RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken: 	Card payment: 	Night pass*
Early Check In***	Late check out***	Upgrade*
Express Check-Out	Currency exchange	Courtesy shower
Customer Service	Babysitter***	Fax Service*
Copy services*	Postal service	Wake-up call
Porter	Bellboys	

Observations: *Extra charge ***Extra charge & On request



SERVICES

 Fire alarm	 Room Service 24h*	 Waiter service in the pool
 Picnic*	 Car rental*	 Concierge service
 Pool towel	 Medical service*	 Free Wi-Fi
 Laundry service*	 24-hour security	 Parking
 Info Tours		

Observations: *Extra charge



HOTEL FACILITIES

Num. rooms 517	Villas 13	Lobbies 1
Area: 95.000	Lifts: 1	Swimming pools: 5
Show cooking Restaurants: 3	Bars: 21	A la carte Rest.: 7
Miniclub /Babyclub /TeenClub	Sporting facilities	Conference rooms
Outdoor Jacuzzi	Conference rooms•	Zentropia Palladium Spa & Wellness
Gym	Hairdresser***	Concert area
Gift Shop	Sports facilities	Boutique



ACCESS

Airport km: 32
Taxi min: 40
Approx. price USD: 60



DISABLED

Accessible rooms: 6
Level access: Yes
Pool Access: Yes



BEACH

Lifeguard: Yes
Beach Access: Yes
Sand color: White



B. CENTER

Banquet: 3
Total Area m2: 349
Max Capacity: 300



BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Show cooking Restaurants					
Mobay	Breakfast: 07:00am-10:30am Lunch : 12:30pm-03:30pm Dinner : 06:00pm-10:30pm	-	✓	-	Gp Jamaica
Blue Lagoon	Lunch : 12:30pm-03:00pm	-	✓	-	Gp Jamaica - Gp Lady Hamilton
Negril	Breakfast: 08:00am-11:45am Dinner : 06:00pm-10:30pm	-	✓	-	Gp Lady Hamilton
A la carte Restaurants					
Sumptuori(Japanese Cuisine)	Dinner : 05:30pm-09:45pm	-	✓	-	Gp Jamaica
Bhogali (Indian Kitchen)	Dinner : 05:30pm-09:45pm	-	✓	-	Gp Jamaica
Poseidon (Rice And Fish)	Lunch : 12:00pm-04:00pm Dinner : 06:00pm-09:45pm	-	✓	-	Gp Lady Hamilton
Portofino (Italian Kitchen)	Dinner : 05:30pm-09:45pm	-	✓	-	Gp Lady Hamilton
El Dorado (Steak House)	Dinner : 05:30pm-09:45pm	-	✓	-	Gp Lady Hamilton
Xaymaica (Jamaican Kitchen)	Dinner : 05:30pm-09:45pm	-	✓	-	Gp Jamaica
La Adelita (Mexican Kitchen)	Dinner : 05:30pm-09:45pm	-	-	-	Gp Lady Hamilton
Bars in Restaurants					
Xaymaica Bar	Dinner : 05:30pm-11:00pm	-	✓	-	Gp Jamaica
Italian & Steak House Bar	Dinner : 05:30pm-11:00pm	-	✓	-	Gp Lady Hamilton
La Adelita Bar	Dinner : 05:30pm-11:00pm	-	-	-	Gp Lady Hamilton
Bhogali Bar	Dinner : 05:30pm-11:00pm	-	-	-	Gp Jamaica
Negril Bar	08:00am-10:30pm	-	-	-	
Mobay Bar	07:00am-10:30pm	-	-	-	
Pool bars					
Las Brisas	10:00am-06:00pm	-	-	-	Gp Lady Hamilton
Kool Shady	10:00am-06:00pm	-	-	-	Gp Jamaica
Coral Pool Bar *	10:00am-10:00pm Exclusively for Select Program guests: 10:00am-10:00pm	-	-	-	Gp Lady Hamilton
Blue Lagoon Bar	07:00am-03:00pm	-	-	-	
Members Pool Bar By Ptc	10:00am-06:00pm	-	✓	✓	
Beach Bars					
Bill Jammin Beer Hut	10:00am-05:00pm	-	-	-	Gp Jamaica
Bamboo	10:00am-06:00pm	-	-	-	Gp Lady Hamilton
Lounge Bar					
The Bar At The Signature Level Lounge	Exclusively for Select Program guests: 07:00am-11:00pm	-	-	-	
Miss Lou	07:00am-12:00am	-	✓	-	
Other bars					
Infinity	10:00am-01:00am	-	-	-	Gp Jamaica - Gp Lady Hamilton
The Theater	09:00pm-10:30pm	-	-	-	Gp Lady Hamilton
Habits Healthy Bar	10:00am-05:00pm	✓	-	-	
Jerk Hut	12:00pm-04:00pm	-	-	-	
Sports Bar					
Xtra Time Sports Bar	09:00am-07:00am	-	✓	-	Gp Lady Hamilton

Observations: Dinners at the A la Carte restaurants are unlimited and subject to availability. This service does not apply to the Teppanyaki. For groups of more than 10 people, please contact our Guest Services staff. Ask Guest Services about our "Adults Only" restaurant schedule. The service of alcoholic beverages to persons under 18 is prohibited.

ROOMS

TOTAL:517	Junior Suite Garden View	Junior Suite Ocean View	Junior Suite Beachside	Junior Suite Beachside Ocean View	Suite Garden View	Suite Ocean View	Suite Beachside Ocean View	Suite Beachside Panoramic Ocean View	Signature Level Bungalow	Signature Level Junior Suite	Signature Level Suite	Signature Residence*	Ambassador Suite Beachside Ocean View*
Number of rooms	230	27	27	16	40	8	6	2	48	90	18	1	4

TOTAL:517

	Junior Suite Garden View	Junior Suite Ocean View	Junior Suite Beachside	Junior Suite Beachside Ocean View	Suite Garden View	Suite Ocean View	Suite Beachside Ocean View	Suite Beachside Panoramic Ocean View	Signature Level Bungalow	Signature Level Junior Suite	Signature Level Suite	Signature Residence*	Ambassador Suite Beachside Ocean View*
m ²	52.79	52.79	52.79	52.79	69.48	69.48	69.48	69.48	82.63	52.79	69.48	425.96	69.48
Luxury memory foam mattress	-	-	-	-	-	-	-	-	-	-	-	✓	✓
2 double beds	✓	-	✓	✓	-	-	-	-	-	✓	-	✓	-
2 single beds	-	✓	-	-	-	-	-	-	-	-	-	-	-
Double bed	-	-	-	-	-	-	-	-	-	-	-	-	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Round bed	-	-	-	-	-	-	-	-	-	-	-	✓	-
Memory foam mattress	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-
Shower or bathtub	-	-	-	-	-	-	-	-	-	-	-	✓	✓
Shower	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	-	-
Separate shower	✓	-	✓	✓	✓	✓	✓	✓	-	✓	✓	-	-
In-room shower	-	✓	-	-	-	-	-	-	-	-	-	-	-
Outdoor shower	-	-	-	-	-	-	-	-	✓	-	-	✓	-
Hydromassage shower	✓	-	-	-	-	-	-	-	-	✓	-	-	-
Bathtub	-	-	-	-	-	-	-	-	-	-	✓	-	-
Whirlpool bathtub	-	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	✓
Jacuzzi	-	-	-	-	-	-	-	-	-	-	-	✓	-
Jacuzzi in the room	-	-	-	-	-	-	-	-	-	-	-	-	-
Jacuzzi on the terrace	-	-	-	-	-	-	-	-	-	-	-	-	✓
Double sink	-	-	-	-	-	-	-	-	✓	-	-	✓	✓
separate toilet.	-	-	-	-	-	-	-	-	✓	-	-	-	-
Second toilet	-	-	-	-	-	-	-	-	-	-	-	✓	-
Sofa Bed	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	-	✓
Armchair	-	-	-	-	-	-	-	-	-	-	-	-	✓
Dining room	-	-	-	-	-	-	-	-	-	-	-	✓	-
Separate living room	-	-	-	-	✓	✓	✓	✓	-	-	✓	✓	✓
Balcony or terrace	-	-	-	-	✓	✓	✓	✓	-	-	✓	✓	✓
Balcony with furniture	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓
Terrace	-	-	-	-	✓	✓	✓	✓	-	-	✓	-	-
Terrace with furniture	-	-	-	-	✓	✓	✓	✓	-	-	✓	✓	✓
Bathrobe and slippers **	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	-	-
Bathrobe and slippers	-	-	-	-	-	-	-	-	✓	-	-	✓	✓
Fridge	-	-	-	-	-	-	-	-	-	-	-	✓	-
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	-	✓	✓
Minibar*	-	-	-	-	-	-	-	-	✓	-	-	-	-
Radio / alarm clock / iPod dock	-	-	-	-	-	-	-	-	✓	-	-	-	-
USB-Charger	-	-	-	-	-	-	-	-	-	-	-	✓	-
Flat-screen TV	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-	✓	✓
Flat-screen TV 42"	-	-	-	-	-	-	-	-	✓	-	-	-	-
Flat-screen TV 50"	✓	✓	✓	✓	✓	✓	✓	✓	-	-	-	-	-
Flat-screen TV 55"	-	-	-	-	-	-	-	-	-	-	-	✓	✓
Flat-screen TV	-	-	-	-	-	-	-	-	-	✓	✓	-	-
flat screen TV 65"	-	-	-	-	-	-	-	-	-	-	-	✓	-
Flat-screen TV in the living room	-	-	-	-	✓	✓	✓	✓	-	-	✓	✓	-
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	-	-	-	-	-	-	-	-	-	-	-	✓	✓
Premium coffee selection	-	-	-	-	-	-	-	-	-	-	-	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Cot***	-	-	-	-	✓	✓	✓	✓	-	-	-	-	-
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-
Walk in closet	-	-	-	-	-	-	-	-	✓	-	-	-	-
VIP-Services	-	-	-	-	-	-	-	-	-	✓	-	✓	-
Reading area	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-

TOTAL:517

	Junior Suite Garden View	Junior Suite Ocean View	Junior Suite Beachside	Junior Suite Beachside Ocean View	Suite Garden View	Suite Ocean View	Suite Beachside Ocean View	Suite Beachside Panoramic Ocean View	Signature Level Bungalow	Signature Level Junior Suite	Signature Level Suite	Signature Residence*	Ambassador Suite Beachside Ocean View*
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wi-fi broadband	-	-	✓	-	-	-	✓	-	-	-	-	-	-
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-
Scales	-	-	-	-	-	-	-	-	✓	-	-	-	-
Telephone*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓
Xbox**	-	-	-	-	-	-	-	-	-	-	-	✓	-
Private check in service	-	-	-	-	-	-	-	-	-	-	-	✓	-
Concierge service	-	-	-	-	-	-	-	-	-	-	-	✓	✓
Fan	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓
Air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Crib**	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	-	-
Direct access to swimming pool	-	-	-	-	-	-	-	-	-	-	-	✓	-
Private entrance	✓	✓	✓	✓	-	-	-	-	✓	-	-	-	-
adults only	-	-	-	-	-	-	-	-	✓	-	-	-	-
Room service 24h*	✓	✓	✓	-	✓	✓	✓	✓	-	-	-	-	✓
24-hour room service	-	-	-	-	-	-	-	-	-	✓	✓	-	-
Room Service*	-	-	-	-	-	-	-	-	-	-	-	✓	-
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-
Music and hotel information channel	✓	✓	✓	✓	-	-	-	-	-	✓	-	-	-
Complimentary water throughout the stay	-	-	-	-	-	-	-	-	-	-	-	✓	-
Sea view	-	✓	-	✓	-	✓	✓	✓	✓	-	-	✓	-
Partial sea view	-	-	-	-	-	-	-	-	-	-	-	-	✓
Garden View	✓	-	-	-	✓	-	-	-	-	-	-	-	-
Garden view	✓	-	-	-	✓	-	-	-	-	-	-	-	-
located a few steps from the beach	-	-	✓	✓	-	-	✓	✓	-	-	-	-	-

Observations: *Extra charge **On request // Room service from 7am-9am

POOLS

Name	Type	Area m2	Opening hours	Depth cm	Location	Signature Level Exclusive Pool
Main Pool	Family	4500	09:00am-06:00pm	155	Main Pool	-
Coral Pool*	Exclusive Signature Level	187.1	10:00am-06:00pm	155	Gp Lady Hamilton	✓
Spa	Relax	382.4	10:00am-08:00pm	1.45	Gp Lady Hamilton	-
Aquatic Park	Children	800	10:00am-06:00pm	0.4	Gp Jamaica	-
Members Pool By Ptc	Family		10:00am-06:00pm			-

KIDSCLUB

	Baby Club	Mini Club	Teens Club
Age	1-3	4-12	13-18
Schedule	09:00am-08:00pm	09:00am-11:00pm	11:00am-00:00pm
Location	Gp Lady Hamilton	Gp Lady Hamilton	Gp Lady Hamilton

ENTERTAINMENT

Activities	Sport	Facilities
Aerobic	Ping-pong	Soccer field 1
Various Games	Basketball	Beach volleyball court 1
Zumba	Volleyball	Basketball court 1
Children's	Tennis	Tennis courts 2
Entertainment	Archery	Area Concerts
Diurnal animation	Petanque	
	Kajak	
	Pedal boats	
	Snorkeling	
	Windsurfing	

Activities

Live Music

Sport

Deep-sea fishing* Diving*
Waterpolo Aqua-Basket
Aqua-Volley Aqua-Gym
Pickleball Courts 2

Observations: * extra charge.



ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities

Water slides 3 Steam rooms 1
Hot and cold water whirlpools 1 Dry and moist sauna
Lap pool 1 Relaxation area 1
Foot shower with stones 1 Cold Jacuzzi 1
Hot Jacuzzi 1

Services Spa

Beauty Massages
Facial treatments Body treatments
Lockers

Fitness

Gym

Dressing room

Observations: SPA services with extra charge. Access to the Spa wet areas have extra charge. Only adults.
Spa 8:00 am - 8:00 pm
Gym 6:00 am - 9:00 pm
Healthy bar 10:00 am - 6:00 pm



WELLNESS



THE SIGNATURE LEVEL

Exclusive The Signature Level
Lobby Bar

Priority booking in à la carte
restaurants

Personal Guest Services

Exclusive The Signature Level guest
wristband

Turn-down service in the evening

Exclusive amenities during the stay

Priority booking at the à la carte
restaurants

Access to Zentropia Spa free of
charge (water circuit)

Premium drinks menu included

15% discount on a premium
selection of food and wine menu

Exclusive pool

Exclusive Signature Level welcome
gift

Observations: Exclusive Beach

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